

Middletown City School FAQ:

- What is the Infinite Campus Parent Portal? The Parent Portal is a confidential and secure Website where you can get current information about your child's school progress.
- What information is included in the Portal? Class schedules, attendance, grades and lunch accounts can be viewed. District and School announcements are also available on the welcome page of the portal.
- Who can access the Parent Portal? The Portal can be accessed by parents of enrolled students. Each parent/guardian with such rights receives their own separate account and may access all of their children's information under one account. The contacts **MUST** be listed on Infinite Campus for access.
- How do I create a user account so I can use the Parent Portal? Parents can sign-up in person at their child's school building (valid ID is required). The Parent Portal team will also be at various PTO meetings, school functions, and Parent Teacher Conferences.
- How do I access the Parent Portal Website? The website is located on the Enlarged City School District of Middletown Homepage. We recommend you "bookmark" this location after you get your account enabled and working.
- What happens if I forget my ID/password? On the Parent Portal Website, click the Forgot Password link to reset your account.
- Can I access parent portal from anywhere (e.g., home, work, library, etc.)? Yes, as long as you have an internet connection.
- Is there a mobile app? Yes, please visit your App store to download the Infinite Campus Portal mobile app. District ID is **slzzyh**
- What if I have questions about my child's grades, attendance, assignments? Please contact your child's school for all inquiries.
- Can anyone else see my student's attendance, grades, etc.? Keep your username and password safe. If you think someone else knows your username or password, go to Change Account Information on the left side of your information page and change it.
- Is there a way to view the portal in other languages? At this time, Portal sign on has selections for Spanish and some Asian languages.